

**Motor Works. Inc. / Diagnostic Worksheet – Vehicle Will Not Start**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Date: \_\_\_\_\_

Car info: Year \_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_ Color \_\_\_\_\_ Automatic/Manual

Have we seen this car before?..... Y/N

When did this trouble appear? \_\_\_\_\_

Please describe your trip the last time the engine was started. (when, how long etc.)

Have you been having difficulty starting prior to this event?..... Y/N

Have any repairs or service been performed for this issue?..... Y/N

Are any unusual lights appearing on the dash?..... Which?..... Y/N

When trying to start the car, what does it do?

- Sounds like it is cranking normally but it won't catch
- Has been taking longer to start lately
- Only does it when I first start the car in the morning
- Will also do it when it has been sitting for many hours
- It sits in the sun during the day
- It was raining when it wouldn't start
- It was raining the night before it wouldn't start
- Sounds like it is cranking too slowly but will eventually catch
- Cranks slowly and will not catch
- Makes only a rapid "clicking" sound when I try to start it.
- Won't crank at all – makes no sound or a single "click"
- Won't crank at all – no lights at all appear on the dash

Does your car have a security system?..... Y/N

If so...is it a Honda system? ..... Y/N

If your car has a clutch...did you recently clean or replace your floormats? Y/N

If your car is an automatic...did you recently spill liquid near the shifter? Y/N

Are you currently using the exact same key that you normally use?..... Y/N

Signed X \_\_\_\_\_